STATE OF TEXAS

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COUNTY OF TRAVIS

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STATEWIDE JUVENILE INFORMATION SYSTEM OPERATION AND MAINTENANCE CONTRACT AMENDMENT 1 TO TJJD CONTRACT NUMBER CON0001004

The Texas Juvenile Justice Department, hereinafter TJJD, and Allied Consultants, Inc., 1304 West Avenue, Austin, Texas 78701, hereinafter Service Provider, acknowledge that they have previously entered into a contract to migrate, operate, maintain, support, and enhance TJJD's statewide juvenile information system, Juvenile Case Management System (JCMS), in close collaboration with TJJD's technical staff to ultimately allow for TJJD internal operation of JCMS for the period of July 8, 2019, through July 8, 2020. The contract is identified as CON0001004 (DIR SOW# TJJD-000011) and this is Amendment 1 thereto.

Service Provider represents and warrants that the individual signing this Amendment is authorized to sign this document on behalf of Service Provider and to bind Service Provider under this Amendment.

The parties hereto agree to be bound by the terms of the existing contract, subject to the following changes:

1. The order of precedence provided in the contract preamble shall now read as follows:

"This Agreement is composed of the following documents:

- 1. This Amendment 1;
- 2. The contract, including all exhibits/attachments:
- 3. Request for Offer (RFO) #644-9-020719, and all RFO amendments, hereby incorporated by reference:
- 4. Service Provider's Best and Final Offer (BAFO) letter dated June 6, 2019, hereby incorporated by reference;
- 5. Service Provider's proposal dated April 24, 2019, hereby incorporated by reference; and
- 6. Service Provider's DIR Contract # DIR-TSO-3960, hereby incorporated by reference.

In the event there is conflict between the Agreement documents, the order of precedence shall be the order listed above, unless otherwise indicated."

- 2. SECTION II: SERVICE PROVIDER, D. Deliverables, subsection 2. Delivery Schedule, is revised as follows to include Exhibit A1:
 - "2. Delivery Schedule

See Exhibit A and Exhibit A1 for Service Provider's Delivery Schedule."

Exhibit A1 is attached to this Amendment and the services required for the deliverables described therein shall be paid at a firm fixed (deliverable) price inclusive of any and all additional fees or charges.

3. Subsection 1 **SECTION III: TJJD** is revised as follows to reflect an increase of \$1.8M:

- "1. TJJD will pay Service Provider fees in accordance with Exhibit B, Service Provider's Price Form, at a Not-to-Exceed amount of two million, four hundred eighty-one thousand sixteen dollars and ninety-seven cents (\$2,481,016.97), for the migration, operation, maintenance, support, and enhancement of JCMS. However, in no way should this NTE be regarded as a guarantee of any level of payment. Payment will only be made for services provided under the contract at their firm fixed (deliverable) price inclusive of any and all additional fees or charges. Payments will be made in accordance with Chapter 2251 of the Texas Government Code."
- 4. SECTION V: CERTIFICATIONS is revised to add the following:

"Article 25: Cybersecurity Training

If Service Provider, including subcontractor, officer, or employee of Service Provider, has access to a state computer system or database, then Service Provider and any applicable subcontractor, officer, or employee of Service Provider, must complete a cybersecurity training program (Program) certified under Texas Government Code Section 2054.519 as selected by TJJD. The Program must be completed during the term of the contract and during any renewal period thereafter, if applicable."

IN WITNESS WHEREOF, the parties hereto have made and executed this Amendment as of the day and year last below written.

Camille Cain, Exe	ecutive Director	tment:	8	1 9/19 Date	
For Allied St	ıltan d , Inc. (Service F		9/20)/2019	
Signature		Danny Krause Printed Name	6/30	Date	
Approved as to f	form:				
TJJD Attorney				5 / 3 ° / 1 9 Date	
Department of In DocuSigned by:	formation Resources	(Review and Approval	l): SOW ID#	# TJJD-000011-AMD :	1
Hershel Becker	Hershel Becker	Chief Procurement	Officer	8/30/2019 3:02	PM CDT
Signature 3D547B		Printed Name		Date	

EXHIBIT A1ADDITIONAL DELIVERABLES

Deliverable #	Major Component	Description
1	Virtual Cloud Firewall	Configure integration services to replace county
		VPN connections with cloud-based IP Whitelisting
2	Service Desk	Configure, design, and integration of IT service
	Management Solution	management tool to support work order
		submissions from county Juvenile Probation
		Department (JPD).
3	3 rd Party Software	Integration of 3rd-party integration products that
		that support case management.
4	Routine Case	Design and development of automated workflows
	Management	for common case management tasks including
		events, alerts, and tracking.
5	Case Management	Design and development of a configurable alert
	Supervision and	systems that supports communication to
	Administration	stakeholder based on user role(s). (i. e. including
		supervisor alerts, supervisor task tracking.)
6	Integrations	Design and development of a portal that support
		the import of data from non-participating
		counties.
7	Serious Incident	Design and development of a local tracking and
	Tracking	electronic reporting system that capture
		information on serious incidents such as escapes,
		security referrals, use of force, youth and staff
		injuries.
8	Evergreen Custom	Design and develop methodology to Integrate
	Applications	functionality from the 80 disparate applications
	, i	custom developed by the agency and provide
		knowledge transfer to agency staff for continued
		integration Case Management.
9	Paperless	Design and develop workflows and programmable
	Environment	components to initiate and create forms from
		tablet, laptop, or PC. Must support document
		formats PDF, DOCX, XLSX, CSV and JPG.

Deliverable # Major Component		Description		
10	Electronic Signature	Integration services to support the electronic signature by juvenile/guardian of necessary consent		
11	Compliance Management	Design and development of configurable module to support the tracking of violations of conduct code		
12	Youth Service Referrals	Design and develop a service portal for authorized providers and approved service agencies to access securely, youth referral.		
13	Client Assessment & Planning	Design and development of Client Assessment and Planning tool to support the scheduling of future assessments with the ability of risk overrides upon assessment		
14	Facility Management	Design and development of a facility management module that provides the ability to upload schematics of each facility to support room restrictions, safe housing, and youth/staff assignments to address conflict prevention, and mandated facility compliance.		
15	Length of Stay Tracking	Design and development of a tracking systems that supports tracking the minimum stay required for all youth in all residential placement settings and tracking requirements for multiple stays.		
16	Juvenile Communication Portal	Design and development of a Juvenile Communication Portal that provides the ability for youth to report in via a secured APP/web portal that provides geolocation identification as well as reminders for major benchmark events.		